



Simplify your day-to-day with Synappx™ Manage.

Monitor your MFPs, displays, and do more
from wherever you work

Multiple complexities. One simple solution.

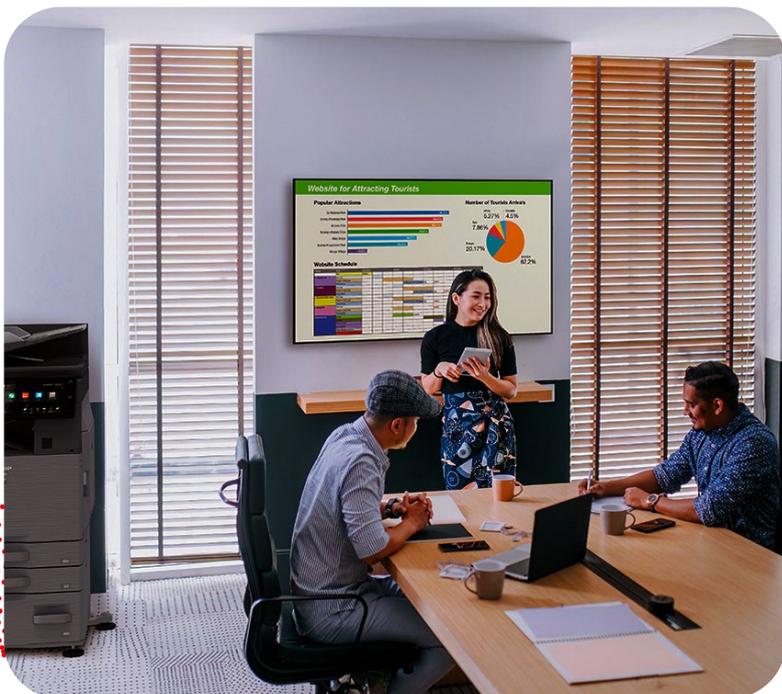
Connect your workplaces with one unified source.
Discover the benefits of a cloud-based platform built for service efficiency and control across your entire fleet.

In today's distributed IT environment, managing and overseeing your fleet of MFPs and displays can be complex. This is especially true for IT administrators and service providers looking to meet the demand for uptime, security, and sustainability, as well as managing the ever-rising costs for onsite service and maintenance and third-party tools with limited integration.

What's more, with 38% of European businesses having no specific IT security measures for printers and only 10% of employees considering MFPs the greatest security threat in the office, making protection as simple as possible can make all the difference in reducing risk.* Any delays in identifying threats can have a real impact on business efficiency and employee productivity.

That's where Synappx™ Manage comes in. As a cloud-based, real-time device management software for technology solutions, Synappx™ Manage helps you to simplify the everyday without compromising on business efficiency. From greater control over device health and security, to sustainability eco reporting, businesses can begin to see the benefits of a unified, cloud-based system.

*Sharp Employee Security Survey, April 2025. 11,003 employees within SMEs, in 11 European countries including Austria, Belgium, France, Germany, Italy, the Netherlands, Poland, Spain, Sweden, Switzerland, and the UK.



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Increase your everyday efficiency.

Work smarter with minimised disruption.

Automating the smaller tasks involved in device management can help you win back valuable time in the working day. From services such as security auto-remediation to automated power management,

Synappx™ Manage helps you swap out time-consuming tasks for more meaningful work, with the following functions:



Monitor devices from anywhere.

This cloud-based device management platform lets you monitor, maintain, and secure your customers' fleets remotely from anywhere.

Using a central server to manage all connected devices, cloud-based device management software gives you full control over your fleet, wherever you are.

Synappx™ Manage helps you setup, monitor, and resolve issues with MFPs and printers from a remote portal, offering significant device oversight across today's distributed and flexible workplaces. Fix issues remotely, reducing the need for unscheduled on-site visits, fuel costs, and technician time – all from your PC or mobile.

Greater access and oversight across the entire business allows for maximising device uptime, preventing disruption and in turn protecting employee productivity.

Key remote capabilities



Remote operation panel



Pre-configured driver distribution



Cloning and storage backup



Security profile



Firmware updates

Monitor performance in real time.

Stay in step with your fleet health with real-time, round-the-clock device monitoring.

Device health and performance can fluctuate depending on a variety of circumstances, from employee error to network downtime. Synappx™ Manage helps enable data-driven reporting, supporting you with device and printer-usage monitoring in real time. Reports and visualisations help summarise and offer a detailed picture of performance, while proactive monitoring detects issues before they impact business.



Device usage monitoring

- Monitor the performance and usage of devices in real-time
- Assess user activity, device status, and maintenance needs



Security monitoring

- Monitor device security and remediate them when violations are detected
- Deploy and monitor consistent MFP and printer security policies



Sustainability

- Get eco analytics and actionable insights into where customers can optimise MFP performance from a sustainability perspective
- Ensure every step is taken for sustainable, efficient operations with eco reports

With a straightforward dashboard, including most and least used device rankings, Synappx™ Manage makes the entire process simple.





Start elevating the employee experience.

While today's IT environments are increasingly distributed, with Synappx™ Manage everyone wins. For IT administrators, day-to-day operations are streamlined and the device management can be taken care of remotely and with ease. At the same time, employees can receive efficient issue resolution and peace-of-mind that devices are consistently monitored – enabling them to do the best work possible.

And with added transparency and measurable value, Synappx™ Manage makes sure everything that's supposed to be working, stays working.



Ready to start unifying your distributed IT fleet?

Reach out to a Sharp representative to see how Synappx™ Manage can work for your business.

Welcome to Sharp

Sharp Europe helps organisations thrive in a rapidly changing working world. Through connecting people and technology, we deliver trusted, tailored solutions for the workplace and public spaces that increase efficiency and enhance performance, while freeing up our customers to focus on what they do best.

Sharp Europe has a portfolio ranging from printers and advanced display technologies, through to IT Services and collaboration platforms like our Synappx Services.

Sharp Europe is investing and leading the industry in new areas of technology. As our customers' needs shift, we are the perfect partner to connect them to the technology that will drive their business forward.

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